

Trade Counter Free Prize Draw

Terms and Conditions

Promotion period: 1 September 2026 to 30 November 2026

1. Promoter

The promoter is Hopespare Limited, Units 17 and 19 McDonald Business Park, Maylands Avenue, Hemel Hempstead, Hertfordshire, HP2 7EB, United Kingdom, referred to in these Terms and Conditions as “Hopespare” or the “Promoter”.

2. Promotion period

The promotion opens at 00.01 am on 1 September 2026 and closes at 11.59 pm on 30 November 2026. All times are United Kingdom local time. Entries received outside this period will not be accepted. The submission date and time recorded by Hopespare’s Microsoft Forms system will determine when an entry was received.

3. Free entry

Entry is completely free. No purchase is necessary and making a purchase from Hopespare will not increase an entrant’s chance of winning. Hopespare does not charge entrants to submit an entry or claim a prize. Entrants remain responsible for normal internet or mobile data charges applied by their own service provider.

4. Eligibility

The promotion is open to individuals who are aged 18 or over, resident in Great Britain, visit a participating Hopespare trade counter during the promotion period, submit a valid entry using the promotional QR code and comply with these Terms and Conditions.

Employees, directors and officers of Hopespare, their immediate families, Hopespare’s agents and anyone professionally connected with creating or administering the promotion may not enter. Hopespare may request reasonable evidence of identity, age, residence or eligibility before awarding a prize.

5. Participating trade counters

- Hopespare Aylesbury
- Hopespare Enfield
- Hopespare Hemel Hempstead
- Hopespare Watford

Entries must be submitted using the promotional QR code displayed at a participating Hopespare trade counter.

KEY CONDITIONS

Free entry. No purchase necessary

Open to Great Britain residents aged 18 or over. One entry per person per calendar day. Maximum one prize per person.

6. How to enter

To enter, an eligible person must visit a participating Hopespare trade counter during the promotion period, scan the promotional QR code, complete and submit the Microsoft Forms entry form, provide the required contact details, confirm that they are aged 18 or over, confirm that they have not already entered that calendar day, accept these Terms and Conditions and acknowledge the Hopespare Privacy Notice.

Company name may be provided but is optional and does not affect eligibility. An entry is complete only when it has been successfully received by Hopespare.

7. Entry limit

Each person may submit a maximum of one entry per calendar day. A calendar day runs from 12.00 am to 11.59 pm using United Kingdom local time. An eligible person may enter again on a later calendar day by revisiting a participating Hopespare trade counter and submitting a new entry.

Each valid daily entry will be included separately in the final draw. Entering on several eligible days increases the chance of being selected, but each entrant may win a maximum of one prize.

8. Duplicate and invalid entries

If Hopespare receives more than one entry from the same person on the same calendar day, the first valid entry received will be retained and later entries from that person that day will be excluded.

Hopespare may use the entrant's name, email address, mobile telephone number, company name where supplied, submission date and time, and other reasonable identifying information to identify duplicates. Using different contact details, spellings or identities to avoid the daily limit is not permitted.

Entries must be submitted personally by the named entrant. Entries submitted on behalf of another person, through agents, organised groups, automated services, bots, scripts or bulk-entry services will not be accepted.

9. Optional product questions

The entry form may ask which products entrants currently buy from Hopespare and whether there are products or brands they buy elsewhere that they would consider buying from Hopespare. These questions are optional. Not answering will not affect eligibility, entry validity or the chance of winning.

Hopespare may analyse answers to understand customer demand and improve its product range. Answers will not automatically result in marketing communications.

10. Ownership of entries and prizes

The individual named on the valid entry form is the entrant. Any prize will be awarded personally to that individual, even if a company name is provided or the visit relates to their employment.

Entrants are responsible for checking whether accepting a prize would breach an employer policy, professional obligation or applicable rule. Where employer approval is required, the entrant must obtain it before accepting the prize. If the entrant cannot accept the prize, Hopespare may award it to a reserve winner.

KEY CONDITIONS

Free entry. No purchase necessary

Open to Great Britain residents aged 18 or over. One entry per person per calendar day. Maximum one prize per person.

11. Prizes

There are 22 prizes available, with a total approximate retail value of £999:

- One Samsung 50-inch television with an approximate retail value of £299.
- One Sealey toolbox with an approximate retail value of £200.
- Twenty Hopespare gift vouchers worth £25 each.

The exact television and toolbox models are subject to availability. Prize images are illustrative and actual appearance and specifications may vary. If a prize becomes unavailable for reasons outside Hopespare's reasonable control, Hopespare may provide a reasonable substitute of approximately equal or greater value. No cash alternative will be offered. Prizes cannot be exchanged for cash or sold back to Hopespare.

12. Hopespare gift vouchers

Each voucher has a face value of £25 and may be redeemed against eligible purchases from Hopespare. Vouchers cannot be exchanged for cash, resold or used to purchase other gift vouchers. Any validity period and redemption restrictions will be stated on or provided with the voucher. Lost, stolen, deleted or damaged vouchers will not be replaced unless Hopespare decides otherwise.

13. Winner selection

The draw will take place within 14 days after the promotion closes. Every valid entry will be included, subject to the one-entry-per-person-per-day rule. Winners will be selected using a verifiably random computer process or another random process supervised by a demonstrably independent person. Hopespare will retain a record of the eligible entry list, excluded entries, draw date, selection method, winners and reserve winners.

14. Allocation and prize limit

- The first valid entrant selected will win the Samsung television.
- The second valid entrant selected will win the Sealey toolbox.
- The next twenty valid entrants selected will each win one £25 Hopespare gift voucher.

Each person may win a maximum of one prize. Once selected as a winner, that person's remaining entries will be removed. Hopespare may select reserve winners during the same draw.

15. Winner notification

Potential winners will be contacted using the email address or mobile telephone number supplied. Hopespare will make reasonable efforts to contact each potential winner. A potential winner must respond within 14 calendar days of the initial notification and provide information reasonably requested to verify identity, age and eligibility.

If a potential winner cannot be contacted, does not respond in time, cannot establish eligibility, declines the prize, submitted an invalid entry or breached these Terms and Conditions, Hopespare may withdraw the prize and offer it to a reserve winner.

16. Prize collection and delivery

The television and toolbox will be available for collection from a Hopespare trade counter nominated by Hopespare, unless Hopespare agrees to arrange delivery. Photographic identification may be required. Gift vouchers may be provided electronically, sent by post or collected from a participating counter. Hopespare will aim to provide prizes within 30 days after successful verification. No administration or prize-claim fee will be charged.

KEY CONDITIONS

Free entry. No purchase necessary

Open to Great Britain residents aged 18 or over. One entry per person per calendar day. Maximum one prize per person.

17. Verification and disqualification

Hopespare may reject or disqualify an entry where it reasonably believes that information is false, inaccurate or misleading; the entrant is under 18 or otherwise ineligible; the daily limit has been exceeded; multiple identities or contact details have been used; the entry was submitted for another person or using an automated or bulk method; the entrant interfered with the QR code, form or draw; the entry was fraudulent; or these Terms and Conditions were not followed.

18. Winner information and publicity

Hopespare may make available information showing that valid prizes were awarded, which may include the surname and county of each winner. Entrants may object to publication, or request reduced disclosure, by contacting sales@hopespare.com. Hopespare may still provide relevant information to the Advertising Standards Authority or another competent regulator where required.

Winners will not be required to participate in photographs, social media posts, testimonials or other publicity as a condition of receiving a prize. Any wider publicity will require separate agreement.

19. Personal information

Hopespare will use information supplied through the form to record and administer entries, apply the daily limit, identify duplicate or fraudulent entries, conduct the draw, contact and verify potential winners, arrange prizes, investigate suspected misuse, demonstrate proper administration and comply with legal or regulatory obligations.

Hopespare may analyse optional product-question answers to understand customer demand and improve its product range. Entry information will not automatically be added to Hopespare's general marketing database. Further information is available in the Hopespare Privacy Notice published on the Hopespare website.

20. Marketing communications

Agreeing to receive marketing communications is not a condition of entry. Any marketing choice will be separate, optional and not preselected. Choosing not to receive marketing will not affect eligibility, entry validity or the chance of winning. A person who separately opts in may withdraw at any time using the unsubscribe facility or by contacting Hopespare.

21. Technical problems

Hopespare is not responsible for an entry not being received because of loss of internet or mobile connection, device failure, inaccurate information entered by the entrant, third-party service failure outside Hopespare's reasonable control or another technical issue outside its reasonable control. If Hopespare becomes aware of a material technical problem, it will take reasonable steps to correct it and avoid unfairly disadvantaging entrants.

22. Changes, suspension or cancellation

Hopespare may suspend, amend or cancel the promotion where reasonably necessary because of circumstances outside its control. Hopespare will not make a change that unfairly disadvantages entrants who have already submitted valid entries. Any material change will be communicated through the same trade-counter or online channels used to promote the draw.

KEY CONDITIONS

Free entry. No purchase necessary

Open to Great Britain residents aged 18 or over. One entry per person per calendar day. Maximum one prize per person.

23. Liability

Nothing in these Terms and Conditions excludes or limits liability that cannot legally be excluded or limited, including liability for death or personal injury caused by negligence, fraud or fraudulent misrepresentation.

Subject to the above, Hopespare will not be responsible for inaccurate information supplied by an entrant, an entrant's inability to accept a prize because of an employer policy, loss arising from misuse of a prize, a manufacturer's product fault where a manufacturer's warranty applies, or circumstances outside Hopespare's reasonable control. Nothing in these Terms and Conditions affects any statutory rights that apply to a winner.

24. Tax and other obligations

Any personal tax, employer-reporting or other obligation arising from receipt or use of a prize is the winner's responsibility. Hopespare cannot provide individual tax, employment or financial advice.

25. General

Hopespare's decisions concerning entry validation, eligibility, duplicate entries, winner verification and administration of the draw are final, subject to applicable law. If any provision is found invalid or unenforceable, the remaining provisions will continue to apply.

These Terms and Conditions are governed by the laws of England and Wales. The courts of England and Wales will have jurisdiction, subject to any mandatory legal rights available to an entrant in their place of residence.

Appendix. Microsoft Forms acceptance wording

Required acceptance statement:

☐ **I confirm that I have read and agree to the Hopespare Trade Counter Free Prize Draw Terms and Conditions.**

Required eligibility statement:

☐ **I confirm that I am aged 18 or over, that the information I have provided is accurate and that I have not already entered today.**

Required privacy acknowledgement:

☐ **I acknowledge that I have read the Hopespare Privacy Notice and understand how my information will be used to administer the prize draw.**

KEY CONDITIONS

Free entry. No purchase necessary

Open to Great Britain residents aged 18 or over. One entry per person per calendar day. Maximum one prize per person.